

# Housing Opportunities Action Council

## Governing Board

## Minutes 05-23-2018

**Board Members in Attendance:** Biff Traber (co-chair), Anne Schuster (co-chair), Kenny Lowe, Julie Manning, Bettina Schempf, Lauren Schaffner (alt-Latimer), Letetia Wilson, Art Kyle, Kari Whitacre, Karyle Butcher, Ann Craig, Chris Hawkins, Blake Pang, Nicole Hindes, Tabitha Ciulla (alt-Rockwell), Donna Holt

Time	Type	Presenter	Topic / Notes
1:30 pm	Report	Co-Chairs and Program Manager	<b>Introductions</b> <b>Approve April Minutes</b> <b>Co-Chair Comments</b> <b>Program Manager report</b>
<p><b>Approval of April Minutes:</b> Motion: Julie Manning, Second: Kenny Lowe. Approved</p> <p><b>Co-Chair Comments:</b> No comments</p> <p><b>Program Manager Report:</b> Written comments were distributed, and are available online (<a href="http://bentonhoac.com/monthly-meetings/">http://bentonhoac.com/monthly-meetings/</a>).</p>			
1:40 pm	SMART Team update	Andrea Myhre, chair of SMART team	(information)
<p><b>Workgroup Updates</b></p> <p><b>SMART team chair comments:</b></p> <p><b>Housing Supply and Messaging, Brigetta Olson and Sara Ingle, Co-Chairs:</b>  Report by Sara Ingle: Review of workplan completed -- will be shared at a future meeting. Looking for ways to effectively track policies and advocacy opportunities.  Next meeting June 1, 9am</p> <p><b>Comprehensive Care Coordination, Pegge McGuire and Letetia Wilson, Co-Chairs:</b>  Report by Letetia Wilson: Low rsvp for last meeting – cancelled the meeting. Going to contact members before next meeting June 21 to see if there's a need to reset the scheduled dates/times.</p>			

**Mental and Behavioral Health, Bettina Schempf, Chair:** Andrea Myhre reported for Bettina (arrived late to meeting). Still seeking a co-chair that can address adult mental health needs.

Recent meeting reviewed workplan. One already achieved objective is around engagement with law enforcement -- to date over 40 local law enforcement have gone through Crisis Intervention Training (CIT). Homelessness will be included in future CIT training events. Need for a summit to have a robust discussion of adult mental health. There was a summit today on youth mental health at the 509J Western Center - 1 hour of that was dedicated to adult mental health.

Comment from Anne Schuster: Any CPD officer with public contact will go through training. Fire Department has trained 1 person. Not clear how Sheriff's Dept will address.

1:50 pm	<b>June 27 HOAC Planning Retreat – Draft Agenda Review</b>	<b>Shawn Collins</b>	<b>(review/call for suggestions/approval)</b>
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Leadership committee has been discussing the need for a planning retreat for several months. It's been 2 years since the formation of HOAC, and Leadership believes it is time to reflect on accomplishments and challenges, explore shared values, alternate models for the structure of the group, and paths forward. Alison McIntosh, Deputy Director, Policy & Communications for Neighborhood Partnerships, has agreed to serve as facilitator for the session, planned as a 4 hour session on June 27. **(NOTE: Due to scheduling conflicts for several members of the Governing Board, this session will be rescheduled. Notice was sent to Governing Board members on June 12.)**

**Discussion:**

Karyle Butcher: See this as potentially great or bad. Concern about people holding back. There's a tendency in the organization (HOAC) for territorial behavior. Need to get at core questions and values, and get real commitment. Question needs to be honestly addressed of value for member organizations and community.

Biff Traber: I think that is precisely the kind of conversation we're hoping to have.

Karyle Butcher: If you were to do a clean slate design of a better system, you couldn't do it in this group, as every member organization has turf to protect, and may not be willing/able to come to a larger vision and allow change to take place.

Julie Manning: Great observations. Would be easy to send materials with core questions to get addressed in the first hour of the meeting. We could easily provide option for answers to be provided ahead of time. The questions you've raised get at

the conversation in Leadership -- why do you come to HOAC meetings, what do you see as the role of HOAC? Idea is to start the session with discussion, and get some collective feedback to move forward. Seems like a good time in our evolution to have this discussion.

Anne Schuster: Leadership is sick of me saying this, but I think it's more than just organizational structure. We need common goals, so every agency can put their effort into achieving a common goal. Something like Bend's "House a veteran a day". We can have more than one goal, but need something that binds us together.

Ann Craig: In grant cycles, it's typical to wait 3 years for program evaluation, so this seems about the right timing. See the work of the group as very positive. There's a potential conflict with the date -- ROCC annual meeting. (See note above about change of plan)

Blake Pang: Like the idea of looking at different models. A collective impact network like this is not a new thing. They're all over the nation. Start like air traffic control -- but typically evolve. Seems good time to take a step back and re-assess.

***Brief review of planned Agenda followed by further comments:***

Karyle Butcher: The agenda seems a little full – the core question is does HOAC meet needs? Where is it appropriate to interact with other organizations? There seems to be confusion about what HOAC represents to the community. Until the group gets more interested in collaboration/working together, the rest of the agenda is pointless.

Bettina Schempf: Can we bring some client voices (through video/other) to remind us why we're here? School foundation video, Lincoln County video -- something that would bring homeless voices to the conversation. 5 minutes or so would help.

***Request to pass video suggestions on to Shawn Collins***

Letetia Wilson: Do we want to do the survey before meeting with facilitator again?

Chris Hawkins: Why are people not attending? This question should be asked before the meeting.

Andrea Myhre: Resilience Project videos may be available.

Ann Craig: Meeting is to discuss the organization -- not making a plan. Maybe client voices would be more appropriate to a next steps conversation.

Blake Pang: Need for the larger discussion and more specific client conversation, but split from the organizational design conversation.

Andrea Myhre: We're not resourced in the way other communities may be -- given the growth curve of the org, resource levels, and amount of time HOAC has been working, we've done very well.

Anne Schuster: We've not communicated well enough with the community and asked specific questions about what support is needed.

Karyle Butcher: Include an open ended question in the survey.

	<p><b>Street Outreach and Response Team / Homeless Vulnerable Patients: Update on efforts</b></p>	<p><b>Andrea Myhre, Shawn Collins, Julie Manning</b></p>	<p><b>(information)</b></p>
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**SORT Team update: Andrea Myhre**

SORT Team began as an outgrowth of AST (Adult Services Team). Effort was begun to have a better response team for folks who are on the street and camping, and build stronger coordination among agencies who are currently doing outreach and crisis support.

SORT Team members have gone through training on MHFA (Mental Health First Aid), biohazards, crisis response, and the drivers of homelessness in our community. Participation from multiple agencies informally, but want to get more official sanction from supervising agencies. SORT has divided the City into sections based on camped areas. Teams will go out, there are team leads for each area. Community members may be available to join efforts, if with an experienced lead.

CPD wants to partner - there are concerns from some members, but there is a relationship. (NOTE: Sgt. Joel Goodwin, CPD, attended a SORT Team meeting June 12.)

**Homeless Vulnerable Patients: (Shawn Collins/Julie Manning)**

This effort started because of the two nurses from Samaritan Health Services Internal Medicine that work at the Corvallis Daytime Drop-in Center (CDDC). That pilot (which continues) does screening, health care service access support. They have developed a better sense of the clients and their needs, and began thinking about additional supports and interventions needed.

In the meetings of this group, specific cases of patients who are homeless are reviewed, with the goal of identifying specific needs and interventions that can be addressed. It is similar in approach to AST, but focused on the specific impact housing has on medical outcomes, and informed by data about patient visits and status provided by SHS staff.

Andrea Myhre: Similar groups are looking at these issues in Marion and Lane counties.

Biff Traber: Are all clinics (non-SHS included) and physicians involved?

Julie Manning: Not currently -- each service tends to have different EHR (electronic health record) -- would have to bring others to the table to expand view.

2:20 pm	Corvallis Service Center – update on plans, partners, discussion	Shawn Collins, Sara Ingle (Stone Soup Board), Aleita Hass-Holcombe (Director, Corvallis Daytime Drop-in Center)	(information/discussion)
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(Materials shared are available at <http://bentonhoac.com/monthly-meetings/> as Attachment #2, for the May 2018 meeting)

**Discussion:**

Kari Whitacre: Concerns about liability, politically and financially, for organizations in HOAC, given the deep involvement of the HOAC Program Manager in Men's Shelter. If facilitation had truly been effective, why didn't we identify an agency to run the shelter? Why didn't a new organization get created to pull together multiple functions to create something new?

Karyle Butcher: HOAC is getting a bit tarred and feathered out of this. We have a bit more loose an organization and approach than may be helpful.

Bettina Schempf: Believe collective action brings things up that are not clean. We would have had a storm no matter what. Understand the liability and risk we have, but collective impact means we don't have clean lines. I am comfortable with the decision.

Kenny Lowe: Believe this can be a success, and that folks in this room need to cheer other's success. If we cannot craft a common vision of success, then we have a problem. We as service providers need to collaborate and cheer each other on.

<b>2:55</b>	<b>Public Comment / Q&amp;A</b>
No public comment	