



Connecting the Dots: Health Care Outreach for the Homeless




A partnership between Samaritan Health Services (Samaritan Internal Medicine) and the Corvallis Daytime Drop in Center (CDDC)



Samaritan Health Services
Building Healthier Communities Together

Outreach Plan



- Samaritan Internal Medicine is a Patient Centered Medical Home.
- Medical Home to the Drop-in Center



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Goals

- Normalizing Healthcare
- Health is more than crisis management, it is wellness management



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Partnerships

- Working together with the Drop-in Center, we can now support the full spectrum of healthcare needs of the most vulnerable individuals in our community



Services Provided

- OHP enrollment/transfer/verification/renewal
- Obtaining PCP
- Assistance with scheduling medical appts
- Medication verification and assistance
- Hospital and Emergency room follow ups
- Assistance with signing up for food stamps
- Low income housing application assistance
- Resource connections for:
 - Dental, vision, hearing
 - Clothing
 - Transportation



Success Stories

- Example 1
 - Call from CDDC, appointment, insurance, meds → saved ED visit!
- Example 2
 - Homeless, addiction → PCP and specialist, housing, employment
- Example 3
 - Homeless, regular follow-ups to check on housing options → got into housing



Data

- Men's Cold Weather Shelter
- Cold Weather 2016 vs Warm Weather 2017
- Winter 2017





Summary of Homeless Outreach Data, Comparing Cold & Warm Weather

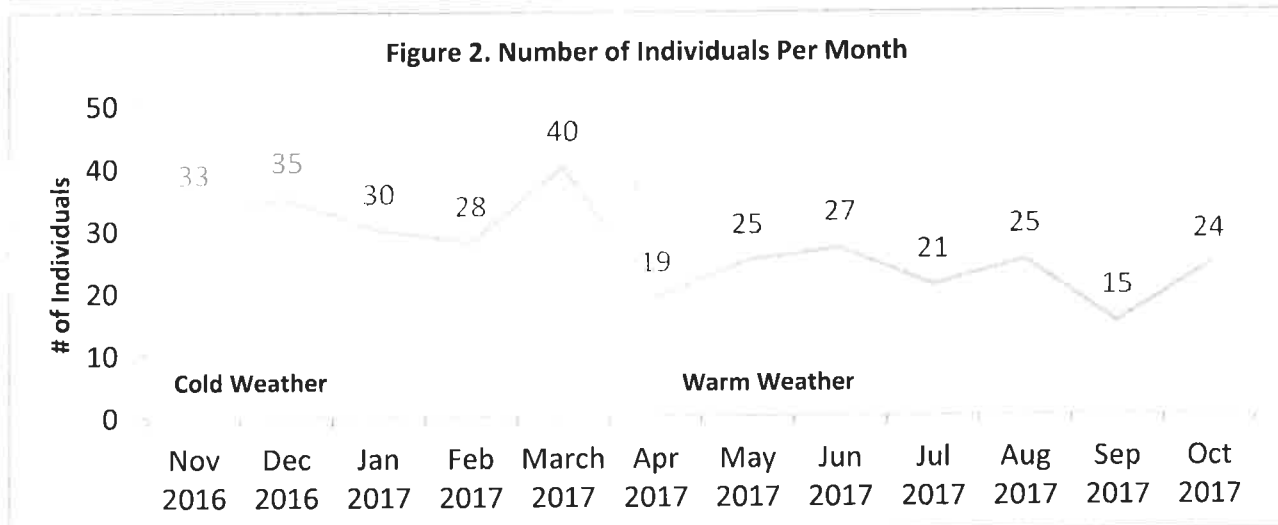
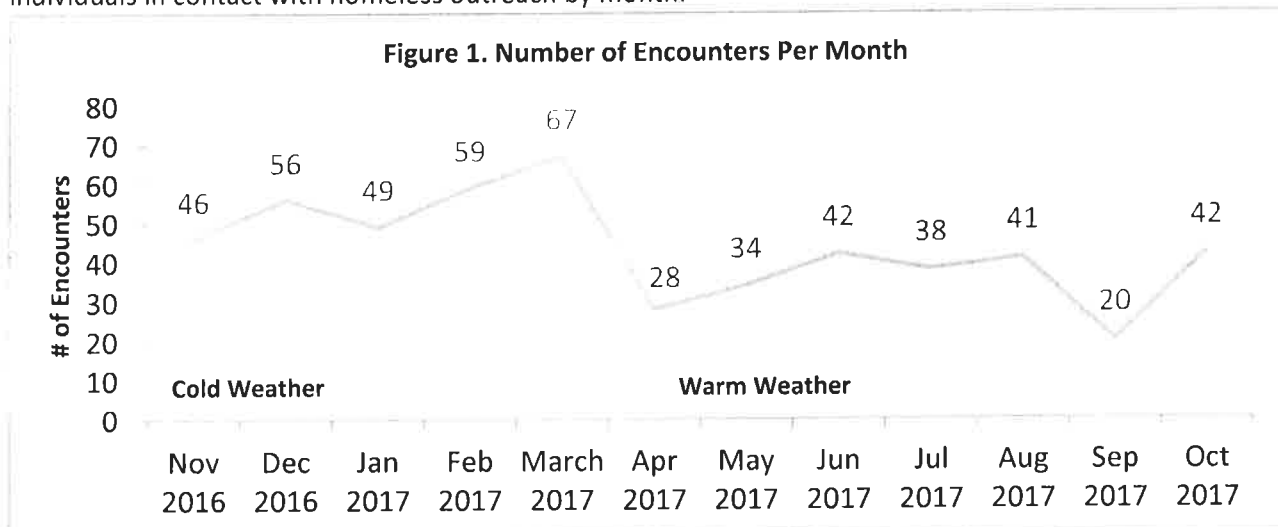
Created November 2017

Background

The following report summarizes information recorded at homeless outreach encounters between November 2016 and March 2017. In total, 430 encounters were recorded in this timeframe.

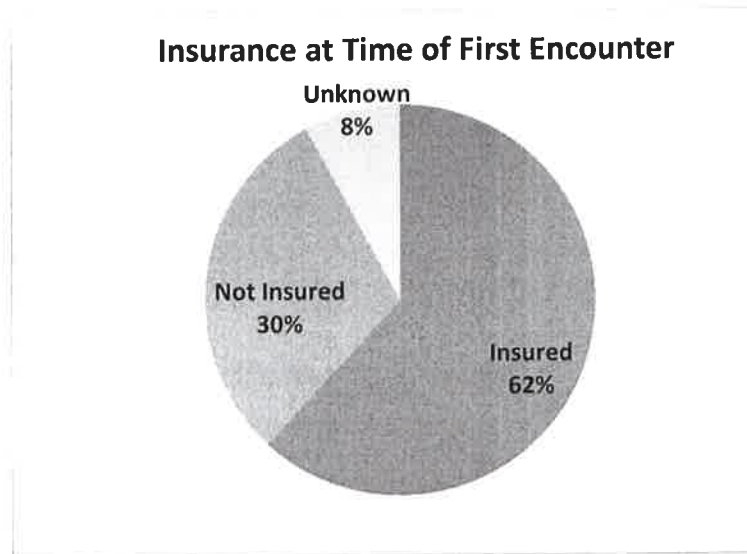
	Cold Weather <i>(November 2016 – March 2017)</i>	Warm Weather <i>(April – October 2017)</i>
Total Number of Individuals	113	95
Total Number of Encounters	277	245
# of Encounters Per Individual Mean (Min, Max)	1.6 (1, 15)	2.4 (1, 18)
Age Mean (Min, Max)	43.1 (9, 83)	43.4 (1 month, 84)

Graphs below show the number of encounters with the homeless outreach group and the number of individuals in contact with homeless outreach by month.



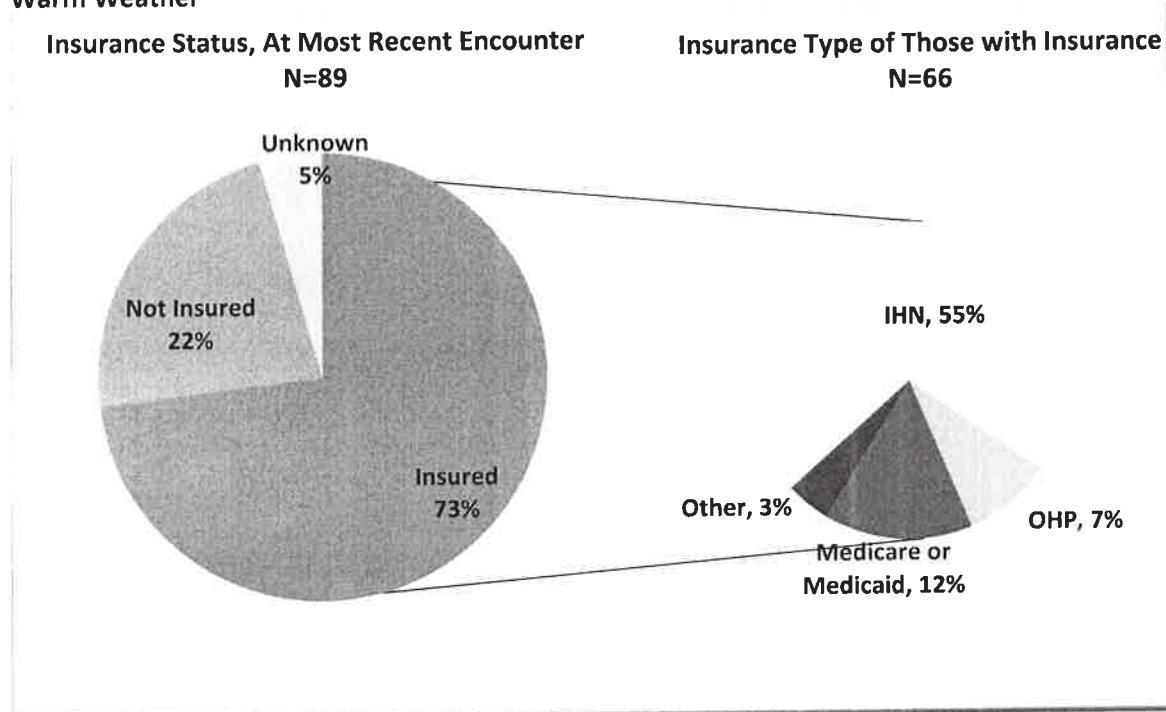
Health Insurance

Cold Weather (N=113)



- 21 (18.6%) of individuals received direct help with renewing or signing up for health insurance at one or more encounters.

Warm Weather



Impact on SIM

Cold Weather

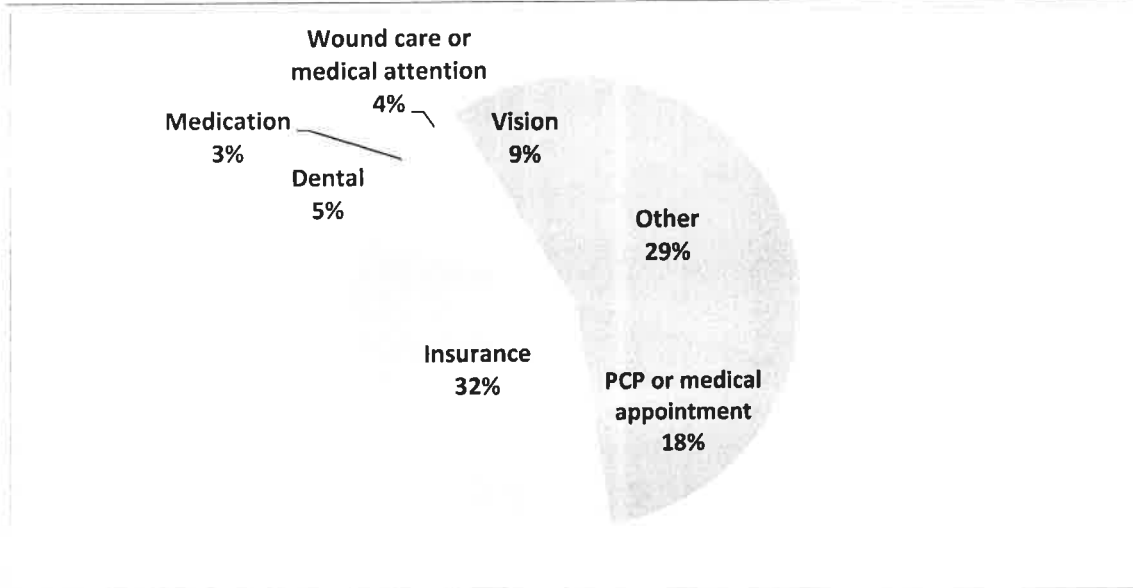
- At the first encounter, 16 (14.2%) of individuals were currently SIM patients
- 47 individuals (41.6%) were given a new patient packet
 - Of those, 36 (76.6%) returned the packet
- 28 individuals (24.8%) had new patient appointments scheduled at SIM
- 37 individuals (23.9%) had follow-up patient appointments scheduled

Warm Weather

- Overall, 32 individuals (33.7%) were currently SIM patients
- 19 individuals (20.0%) were given a new patient packet
 - Of those, 12 (63.2%) returned the packet
- 12 individuals (12.6%) had new patient appointments scheduled at SIM
- 21 individuals (22.1%) had follow-up patient appointments scheduled

Warm Weather Data Only

Main reasons for individuals to come in (N = 200 encounters)



“Other” includes the following: Flexible Services, mental health, gym membership, paperwork, change of address, birth certificate application, food stamps

Number (%) of individuals who received help at one or more encounters

Needs	N	%
Housing	49	20%
Vision	40	16%
PCP	33	13%
Insurance sign up	24	10%
Dental	23	9%
Food Stamps	17	7%
Insurance transfer	15	6%
Insurance renewal	15	6%
Osborne Corvallis Parks & Rec	10	4%
Transportation	12	5%
Clothing	9	4%
Get an ID	7	3%
Flexible Services	4	2%
SMAP	5	2%
Hearing	5	2%
Sam Financial Assistance	3	1%
Get gym or aquatic center membership	0	0%